

FREQUENTLY ASKED QUESTIONS:

› What is K-SCAN?

K-SCAN makes shopping more convenient! With our scanners or with your smartphone you scan all products yourself and put them in your shopping cart. Then just pay for your purchase at the self-service checkout.

› What advantages does K-SCAN offer?

You can shop faster and more conveniently without having to unload your purchases at the checkout counter, and you can always see the total amount for the products you have just purchased.

› Is K-SCAN available in every Kaufland shop?

Yes, K-SCAN is available in all of our stores.

› Do I have to register if I want to use K-SCAN?

You can only use K-SCAN if you are a Kaufland Card XTRA holder. You can register for the Kaufland Card XTRA loyalty programme online.



YOUR BENEFITS:

- › Self-service shopping saves you time.
- › You no longer have to unload your purchases at the checkout counter.
- › You can do your shopping in a really short time.
- › You can check the total amount of your purchases at anytime.

SHOPPING WITH K-SCAN IS EASY:

1. Activate your Kaufland Card XTRA.
2. Scan the Kaufland Card XTRA with the scanners at the store entrance.
3. Confirm the terms of use.
4. The flashing scanner is ready for your shopping.
5. Scan each product you want to buy.
6. At the self-service checkout, scan the QR-code and pay for your items in the usual way.
7. Put the scanner in the return box.

XTRA

FAST SHOPPING



More information at
kaufland-xtra.sk/k-scan

YOUR SHOPPING CART:

Your purchased products

Number of individual products



Price for your shopping

HOW TO FINISH YOUR SHOPPING?

Press the "Checkout" button. Then at the self-service checkout scan the QR-code that is displayed on the scanner screen.



FREQUENTLY ASKED QUESTIONS:

› How do I use K-SCAN to redeem coupons or bottle vouchers?

Activate the Kaufland Card XTRA coupons you want to use before scanning the QR-code from the scanner screen. If redeeming a bottle voucher it must be scanned at the self-service checkout before completing payment.

› How do I buy a product with a protective security tag?

Put such product aside in your shopping cart. At the self-service checkout our staff will help you remove the security tag from the product.

› Can I also scan products that are subject to an age restriction?

Yes, with age verification taking place at self-service checkout.

› Which products can't I scan using K-SCAN?

Bottle vouchers and gift/recharge cards. You can buy the aforementioned products at the self-service checkout.

› Do I get loyalty points if I use K-SCAN?

Of course! The loyalty points for your purchase will be credited automatically to your Kaufland Card XTRA account.